

# NCH update report

Time: 5.00pm

Date: 8 February 2016

Presented by: Paul Howard

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p><b>External wall insulation</b> External wall insulation project going well with 80 properties completed before Christmas. Currently completing 24 per week with a deadline of end March 2016. A cross tenure project 85 private owner occupiers have signed up – constructor partner SBS are to undertake further marketing inviting residents to the show home on Manton Crescent</p>	Information
2	Area Regeneration and Environmental Issues	<p><b>Sheila Roper Centre</b> With the TRA and the NCH Tenant Involvement Manager for the area constructor partners Nationwide Windows and SBS have said they will help with refurbishment of the community centre. A structural survey is to take place to recommending the scope of works to take place to ensure the centre has longevity.</p> <p><b><u>Wollaton East and Lenton Abbey.</u></b> Work ongoing to Woodside Road to install the hardstanding and drop kerbs, to resolve the traffic and parking issues in this area. It is likely this project will run for a while, until complete as this has been set as a priority for this ward. NCH will be contributing to this project as part of our Decent</p>	Decision

		<p>Neighbourhoods Programme.</p> <p><b><u>Wollaton West.</u></b>                  All funding has been spent on the upgrade of the paving outside Capitol Court and this has been delivered and the improvement to this site noted.</p> <p>See Appendix 3 for any environmental improvements requiring a decision</p>	
3	<p>Key messages from the Tenant and Leasehold Congress</p>	<p>New involvement opportunities are being explored as part of the ongoing NCH Tenant &amp; Leaseholder Involvement Strategy review.</p> <p>NCH Area Committee representatives continue to be identified and supported by the Tenant &amp; Leaseholder Involvement team. The representative for Area 7 is vacant. For further details contact Tenant &amp; Leaseholder Involvement Team on 0115 74 69100.</p> <p>NCH is preparing for the 3rd Tenant Awards event taking place on 18th March. NCH are keen to acknowledge and reward the valuable input and time given by customers for the work they do with either shaping and improve NCH services and / or the positive impact they make within their local communities.</p>	X
4	<p>Tenant and Residents Associations updates</p>	<p>NCH had a stand at the Moving In Moving On event held at University of Nottingham to promote involvement and volunteering opportunities with NCH, the importance of caring about your local neighbourhood and the impact students and tenants can have on each other if they support each other. 100 students were ask individually if they would like to get involved in support their local neighbourhood and around 70% said they would like to know more.</p> <p>Lenton Abbey Residents Association/Sheila Roper Centre hosted external wall insulation engagement session and coffee mornings in partnership with contractors, asset management, advice agencies, tenant involvement and</p>	X

		<p>neighbourhood development.</p> <p>Christmas lights switch-on for Woodside Road and Sheila Roper Centre – December 2015. NCH trailer was present and refreshments and activities were organised at the Sheila Roper Centre to encourage involvement and volunteering and to raise awareness of the centre.</p> <p>SRC have submitted an NCH Ten Year Anniversary funding application which has been approved in principle subject to formal quotes being received and a more detailed feasibility study being carried out. Nationwide, SBS, Women in Construction, Hope Nottingham and University of Nottingham have agreed to fund or offer in kind contributions to help deliver improvements to centre once the feasibility study has been completed by the asset management team.</p>	
5	Area Performance Figures	See Appendix 1	X
6	Good news stories & positive publicity	<p>Fit in the Community have delivered a new table tennis table to the Sheila Roper Community Centre for community use.</p> <p>Nationwide, SBS and University of Nottingham have committed to assist with the improvement works to the Sheila Roper Centre both internally and externally. Further consultation and engagement about the centre and tenant/resident involvement will take place on 12<sup>th</sup> February on Woodside Road under the banner of “Love Lenton Abbey”.</p> <p>Hope Nottingham, will be working in partnership with Lenton Abbey Residents Association/Sheila Roper Management Committee to help recruit more volunteers and promote the use of the centre.</p>	X